

In terms of Regulation 25 (7) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements), 2015, Independent Directors need to be familiarized with the following aspects:

- i. Nature of the industry in which the company operates
- ii. Business model of the company
- iii. Roles, rights & responsibilities of independent directors, and
- iv. Other relevant information

A majority of the Directors of the Company have been associated with the Company for more than 3 years and have in depth understanding of the business model, business processes and business environment in which the Company operates. Each director brings specialised knowledge and skill sets in various areas which enables the Board process to function in an effective manner.

Familiarisation of Directors is an ongoing process.

The Independent Directors frequently engage in one on one discussions with the senior management of the Company on their matters of interest and for a better understanding of the various aspects of the Company's business operations and functioning.

During the year, at the Board / Committee meetings, detailed presentations are made covering important aspects such as annual operating plans and business strategies, regulatory matters impacting the business, information technology and cyber security measures, COVID-19 - impact and preparedness, initiatives taken for maintaining and augmenting market share in various Centes of Excellence and business segments, emerging trends in the healthcare field and the Company's plans, employee retention strategy, Compliance and Risk Management measures being taken , etc.

The Board members are also encouraged to participate in external training, learning and development programmes.

For the year ended 31st March 2022, the Board cumulatively spent around 18 hours in 7 familiarization programs conducted during Board and Committee meetings. Cumulatively, the Board has spent around 90 hours in 40 familiarization programs since FY 2015-2016.